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Welcome Letter

Dear New Employee,

Welcome to Buffalo Tower! Here you will have an opportunity to work with an outstanding team of professionals that help make us a great place to work and develop your skills. Your knowledge, abilities and positive attitude made you a highly regarded addition to our team, and I am certain that you will make a positive impact on our future.

All of us want to make your tenure at this facility as enjoyable and rewarding as possible. Please feel free to ask any questions and express your thoughts and ideas to the staff and senior leadership. Our aim is to create an informal atmosphere and involve everyone in the process of making our facility an exceptional place to work.

I look forward to working with you, and would like to welcome you again to our team!

Sincerely,

Jeffrey Lynch
Air Traffic Manager
Buffalo Tower
Buffalo Niagara International Airport and Buffalo Tower

Today

Buffalo, New York has always been a city on the move. Buffalo was founded and fostered by industry and trade on the nexus of the water ways which opened a window to the West. The completion of the Welland Canal and the Erie Canal added considerable wealth and growth to the city.

In 1926, a new form of trade was about to begin. The “Buffalo Municipal Airport” (as it was originally christened) started off with only 200 acres of Cheektowaga farmland. Public use of the airfield officially started in December of 1927. Increased demand by the flying public and air mail and air cargo companies necessitated further expansion of the airport. Heavy use of the airport during World War II, with the construction and testing of war planes produced by the Buffalo based Curtiss Aeroplane and Motor Company, further increased the need for development. The airport continually grew and expanded until reaching a size today of nearly 1,000 acres.

Air Traffic Control started as soon as the airport officially opened March 28th, 1927. The first tower was located in the center of the original terminal building. The dome of the tower was done in the same Art Deco style which can still be seen today at the top of Buffalo’s City Hall. The Air Traffic Control Tower was updated in 1952 to conform to Civil Aeronautics Authority standards. In 1958, under the Federal Aviation Act, the CAA became the Federal Aviation Administration. The new FAA Air Traffic Control Tower has undergone many changes, improvements, and even relocation over the years.

Today the Buffalo Tower and Approach Control are located on the East corner of the airfield, far from the terminals. This new facility officially opened in 1994. The tower itself is 159 feet high, and controls nearly 3 miles of runway. The Approach Control has jurisdiction over 2,800 square miles, up to ten thousand feet. The equipment in the facility has come a long way in 83 years. Today technologically advanced computer systems, such as the STARS and ETMS systems, help the controllers move over 200,000 flights per year, carrying over 5 million passengers.
Buffalo Tower Organizational Chart

Jeffrey Lynch
Buffalo Air Traffic Manager

Robert Brunstad
Support Staff

David Holland
Front Line Manager

Donald Freudenberg
Front Line Manager

Lloyd Demario
Front Line Manager

Daniel Consullo
Front Line Manager

Mary Ellen Lewis
Secretary

Paul Endres
Controller

Robert Herman
Controller

Leonard Adamczyk
Controller

Michael Borga
Controller

Frederick Engel
Controller

Michael Jarvis
Controller

Richard Keller
Controller

Larry Connors
Developmental

Stephan Grzuba
Controller

Gregory Jok
Controller

Paul Mack
Controller

Daniel D’Aulizio
Developmental

Daniel Hier
Developmental

Blair Kintzlich
Controller

Michael Miniero
Controller

Jason Davis
Controller

Kenneth Flyer
Controller

Robert Kendeck
Controller

Terrance Sweeney
Controller

Ryan Drisko
Developmental

Jerome Janik
Controller

Peter Maneski
Controller

Lawrence Pogorzala
Controller

Brian Dowd
Controller

Michael Jarvis
Controller

Stephan Stanislawski
Developmental

Rex Murray
Controller

Kevin Vasa
Developmental

Shaun Stevenson
Controller

Len Scattona
Controller

Brady Zdrojewski
Controller

Lloyd Demario
Front Line Manager

Paul Endres
Controller

Robert Herman
Controller

Leonard Adamczyk
Controller

Michael Borga
Controller

Frederick Engel
Controller

Michael Jarvis
Controller

Richard Keller
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Larry Connors
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Rex Murray
Controller

Kevin Vasa
Developmental

Shaun Stevenson
Controller

Len Scattona
Controller

Brady Zdrojewski
Controller
Buffalo Tower Leadership Team

Jeff Lynch heads the Buffalo Tower Leadership Team with support from his Front Line Managers. Below are their bios that outline career paths of these distinguished individuals and briefly describe their personal interests and hobbies.

Jeff Lynch, Air Traffic Manager, Buffalo Tower

Jeff Lynch is the Air Traffic Manager at the Buffalo Air Traffic Control Tower. Jeff can be contacted via email at Jeffrey.lynch@faa.gov or via phone 716-633-0660.

Jeff has always been an avid aviation enthusiast. He attended Delaware County Community College and Embry Riddle Aeronautical University. He has a Private pilot certificate and numerous ATC ratings.

Jeff started his career at LaGuardia Tower as an ATCS, Staff Specialist and Supervisor. He later moved to the New York TRACON. He also served as the Air Traffic Manger at North East Philadelphia Tower. After passing the national assessment he became the Assistant Air Traffic Manager at JFK Tower before moving to Buffalo as the Air Traffic Manager and Alternate Pittsburgh District Manager.

Jeff had numerous positions in the Regional Office such as the Specialist and Supervisor in Facility Administration Branch AEA-540, and long term positions as Acting Manager for both Quality Assurance AEA-505 and System Requirements AEA-510 branches.

Jeff considers himself an Army brat since his dad was career Army during his early years. His family settled in the Philadelphia area afterwards.

After moving to Buffalo with the FAA Jeff “discovered Buffalo”. He considers it one of the best locations to live and raise a family in the entire USA. He loves hockey and follows the Buffalo Sabres. Jeff has proudly called Buffalo home since 1996. He considers his coworkers family and the best coworkers in the FAA.
Daniel Costello, Front Line Manager, Buffalo Tower

Dan joined the FAA in the beginning of 1982 after serving four years in the United States Navy as an Air Traffic Controller. He served as an ATC specialist on the Aircraft Carrier USS Midway (CV-41) and at NAS Patuxent River MD.

Dan worked as an Air Traffic Controller at Buffalo until 1985 when he transferred to Philadelphia Airport (PHL). Dan returned to Buffalo as an Area Supervisor in December of 1987. He has served details as Acting Manager at Niagara Tower, Acting Assistant Manager at Buffalo Tower and Acting Manager at Buffalo Tower.

Dan was born in Syracuse, NY, but was raised in Lockport, NY, where he resides today. Dan and his wife Julie have been married for 22 years and have two children, daughter Amanda is a third year Engineering student at Grove City College and son Billy is a senior in High School. Dan enjoys serving others and is very active at his church. He goes on annual mission trips to help repair homes of those less fortunate and enjoys working with teenagers.

Donald Freedenberg, Front Line Manager, Buffalo Tower

Don joined the FAA in 1990 and worked as an Air Traffic Controller at the New York TRACON until 1999. He then went to Pittsburgh ATCT where he worked as an Air Traffic Controller and served as the Traffic Management Coordinator.

In June, 2008, Don transferred back to his native Buffalo, and was promoted to a Front Line Manager at the Buffalo Tower. After being out of Western New York for 18 years, Don is thrilled to be back in the Buffalo area. He is enjoying all Buffalo has to offer with his wife and 2 children.
David Holland, Front Line Manager, Buffalo Tower

Dave started with the FAA in April 1991 as an Air Traffic Controller at the Manchester, NH Air Traffic Control Tower. He spent one year there before transferring to the Rochester, NY Tower where he spent 12 years. During that time at Rochester, Dave was a QTP Coordinator/ Organization Development Consultant for the Syracuse Hub from 1995 to 1998. In 2004, he was promoted to his current position as a Front Line Manager at the Buffalo ATCT.

In addition to his normal duties as a Front Line Manager and Air Traffic Controller, Dave conducts pilot seminars and has participated in the Rochester Wings Aviation Seminars in 2006 thru 2008. His vast knowledge of Air Traffic and extremely likeable demeanor has earned him additional functions of serving as the point of contact for all educational and community organization seminars and tours of the Buffalo facility.

Dave was born and raised in Western New York, and currently resides in the Southtowns with his wife, 3 horses and many, many children.
Lloyd Demario, Front Line Manager, Buffalo Tower

Lloyd was born and raised in Manchester, MD. He attended Frostburg State College in Frostburg, MD where he majored in Wildlife and Fisheries Management. After completing college, he spent 2 years as a research technician at W R Grace in Columbia, MD before joining the FAA in July, 1988.

Lloyd started his FAA career as an Air Traffic Controller at Norfolk ATCT where he worked from 1988-1993. In 1993, he transferred to the Buffalo ATCT and in October, 2008, Lloyd was promoted to Front Line Manager at Buffalo. In addition to his duties as an Air Traffic Controller and Front Line Manager, Lloyd serves as Training Administrator and head coach for NATPRO.

Lloyd lives on an 80 acre farm that has been in his family since 1814, with his wife Amy, and 2 teenage children, Meg and Nathan. He produces maple syrup as a hobby and serves as a board member for the Western New York Maple Producer Association. He is also actively involved as a 4H leader and a board member for the Holland Little League Baseball Association.
Robert “Rocky” Brunstad, Staff Specialist, Buffalo Tower

Rocky Brunstad joined the FAA in 1982 as an Air Traffic Controller in Buffalo, NY. His employment track record includes serving as a Quality & Assurance Specialist (QATS), a Front Line Manager for 20 years, and he entered his current position as a Staff Specialist in 2008.

Rocky has been involved in several projects/committees/positions: Facility Advisory Board, Human Relations Committee, OJT Instructor and Cadre Instructor, Acting Manager at Buffalo ATCT & Niagara Falls ATCT, Facility/HUB/Eastern Region Supervisory Committee Chair (SUPCOM), Operational Supervisor Workshop Cadre instructor, and numerous other projects.

Rocky is a native of Bremerton, WA. He was in the US Army for 7 years working as a military policeman and then serving as an Air Traffic Controller at Buffalo. Rocky loves being with his family and helping out with his daughters activities; band/color guard, announcer, coach, booster president, and being their number one cheerleader. He has three daughters born in 1979, 1989, and 1999, a grandson, and a special wife.
Trent N. ("Nick") Thomas, Training Specialist, Buffalo Tower

Nick has been with the FAA for just over 22 years. After the screening program in Oklahoma City, he was selected by the Western Pacific Region and resided in Northern California. Nick has experience working with the General Aviation community at Reid Hillview Tower. At San Jose Tower, he worked with a mix of air carrier, private jets, and general aviation.

His greatest experience was at Oakland ARTCC where he specialized in the Oceans 11 (or ATOP) system for oceanic traffic, RADAR transition airspace, and sequencing arrivals into the San Francisco Bay Area.

Originally from Amherst, New York, Nick is delighted to be back in the Buffalo area. His family, a wife and two children, are enjoying the change of seasons and beautiful landscapes that Western New York offers. They live in Orchard Park, just 16 miles south of the tower, near skiing, the beach, and Chestnut Ridge Park.

Nick retired from the FAA, and is employed by Raytheon as the Contract Site Supervisor for the Buffalo area (including Erie and Rochester airports). He is looking forward to meeting all the new controllers and helping them gain a comprehensive knowledge of their important role in the National Airspace System.
Our Expectations of All Employees

Buffalo Tower leadership team expects all employees to:

- Come to work, be on time
- Be prepared – mentally and physically
- Understand leave policy and manage your leave appropriately
- Be cooperative and professional
- Treat people with respect and dignity
- Take initiative
- Be accountable
- Lead by example – be a good role model
- Do not tolerate or engage in any form of harassment or discrimination
- Actively participate in training
- Know your airspace and systems, know your equipment
- Use prescribed phraseology/correct facility and equipment names
- Follow rules and procedures
- Be open to feedback – provide honest information
- Be an effective team member
Policies

Reporting for Duty

Your first day will start at 8:00 am. You will be in a training class which could range from a single to multiple students. A full facility orientation will be conducted at that time to answer any questions you may have regarding your employment at the Buffalo Tower.

Hours of Duty

All classroom training is scheduled for eight and one half hours with a half hour break for lunch. Classroom training starts at 8:00 am or as advised. You will continue on eight and one half hour days until your first position certification. Your on the job training will be scheduled by your supervisor to best match the traffic and the schedule of your instructors. Normally you will be advised at least 28 days in advance.

Parking

The parking lot is protected by an electronic gate with a button to push to identify yourself to allow for access on your first day. After your first day of employment, you will be provided with an electronic key card for access.

Building Access

Your electronic key card is used for entry into the parking lot and the building. On your first day you will be met at the door when you arrive to allow you access to the building.
**FAA ID Cards**

Upon your hire at the Buffalo Tower, you will be required to fill out an Identification Card Application and have your picture taken. Until your permanent ID card is received, you will be required to sign in and obtain a temporary ID each day. All employees are required to wear an ID on the front of the outermost garment above the waist at all times.

**Guests and Visitors**

All guests and visitors are required to call ahead to schedule an appointment. Upon arrival, all guests and visitors must identify themselves at the front gate. Upon admission they are required to sign in at the front desk and wear a visitor badge. All guests must be escorted at all times. You may bring your family or friends by the facility and you will become their escort.

**Cell Phones**

Cell Phones may only be used outside of the operation while on break. They should be placed in the off position in the operation or during any training or meetings.
Local Area Information

Buffalo Profile

Home of the Buffalo Bills and the Buffalo Sabres, birthplace of Buffalo wings, Buffalo offers so much more than football, hockey and America’s favorite bar food – hot wings. After even a short stay in Buffalo, you will see why it is known for being “The City of Good Neighbors”.

Buffalo is authentic. When you get off the interstate and set foot in Buffalo, there’s a distinct sense of place that’s reflected in the turn-of-the-century homes, in the family-owned restaurants, in the street festivals that make every weekend from May through October a time of celebration.

Buffalo is the second largest city in New York State, offering many of the benefits of a large city with the convenience and friendliness of a small town. It’s location on the shores of Lake Erie, gives it an ideal setting. It is conveniently located only a 20-minute drive from Niagara Falls, and less than two hours from Toronto.
Attractions Abound in Buffalo

Already home to 14 professional theaters, Buffalo’s reputation as an emerging national center for the arts continues to grow. Buffalo theater has something for everyone. You’ll find Broadway musicals at Shea’s Performing Arts Center, a European-style opera house of real grandeur in the heart of the city’s downtown; work by up-and-coming and undiscovered playwrights at Alleyway Theatre; and eclectic menu of musicals, comedies and drama at the lovely and intimate Kavinoky Theatre on the campus of D’Youville College.

In summertime, Shakespeare in Delaware Park is the second largest outdoor Shakespeare festival in the country. Nestled in the natural amphitheater that has come to be known as "Shakespeare Hill," a grand Tudor-style stage is constructed each summer as the home for Shakepeare’s stories of passion, laughter and love.

The Buffalo Philharmonic Orchestra is at home in the acoustic and architectural perfection of the internationally-acclaimed Kleinhans Music Hall. The BPO’s summer home at Artpark in nearby Lewiston overlooks the magnificent Niagara Gorge, where a series of concerts and plays - from Broadway to bluegrass and the blues - is held between June and September.

World-class attractions like the Maid of the Mist and the Cave of the Winds await the visitor who makes the short drive from downtown Buffalo to Niagara Falls. You’ll savor the spectacular views, the thundering roar, the delicate mists and shimmering rainbows of this true national treasure.
Sporting and Special Events

From the tailgate parties at Ralph Wilson Stadium on Sunday afternoons when the Bills are in town to the harness racing at Buffalo Raceway, Buffalo Niagara has got plenty of game for you. We invite you to chill out with one of the coolest teams on ice when the National Hockey League Sabres hit the rink at HSBC Arena each winter. Or you can check out the boys of summer when the Bisons, the Triple A affiliate of the Cleveland Indians, play at the finest ballpark in the minor leagues – Coca-Cola Field.

If you’d rather get in on the action, Buffalo can provide plenty of excitement in the form of some of the best skiing, fishing, birding and boating in the Northeast. Hire a charter boat for the day and bring home a super-sized smallmouth bass. Let Seven Seas Sailing show you a thing or two about our inland sea. Hit the slopes in nearby “ski country.” Or hike and bike your way around the spectacular Niagara Gorge.

With so many events in Buffalo there really is something for everyone. Whether it’s Irish dancing, Polish sausage, Italian heritage or African American history, there’s always something to celebrate in Buffalo. We celebrate flowers at the Garden Walk. We celebrate our extremely diverse ethnic heritage at festivals devoted to Greek, Irish, Italian, German, Puerto Rican, Polish, and Scottish. No matter what the season or time of year, Buffalonians are having a party somewhere. We celebrate music with free concerts all summer long in downtown’s Lafayette Square and the annual Music is Art Festival. We celebrate art at the Allentown Art Festival and the Elmwood Avenue Festival of the Arts. We celebrate our distinctive regional cuisine at the Taste of Buffalo.

Buffalo is especially proud to be famous for the invention of Buffalo wings back in 1964 at the world-famous Anchor Bar. In celebration of this party time favorite, Buffalo now boasts The National Buffalo Wing Festival each year at downtown Buffalo’s AAA baseball stadium, Coca-Cola Field.
**Restaurants of Note**

*Chef’s Restaurant – 291 Seneca St, Buffalo 716-856-9187*
www.ilovechefs.com
A local favorite with a unique atmosphere, showcasing pictures of past famous visitors served at this Buffalo landmark.

*Salvatore’s Italian Gardens – 6461 Transit Rd, Depew 716-683-7990*
www.salvatores.net
Salvatore’s offers fine dining and is the perfect place to celebrate any special occasion with family and friends.

*Duff’s Famous Wings – 3651 Sheridan Dr, Amherst, 716-834-6234*
www.duffsfamouswings.ca
Duff’s serves all the traditional Buffalo favorites in a casual atmosphere.

*Anchor Bar – 1047 Main St, Buffalo 716-884-4083*
www.anchobar.com
Birthplace of Buffalo wings. This world famous restaurant/bar serves lunch, dinner, and of course Buffalo wings.

*Ilio DiPaolo’s Restaurant – 3785 South Park Ave, Blasdell 716-825-3675*
www.iliodiapalo.com
Serves Italian foods, steaks, seafood and more in a casual but upscale family atmosphere.
Online Resources

Local Area Resources
www.ci.buffalo.ny.us
www.visitbuffaloniagara.com

Community Volunteering
www.volunteermatch.org

Chamber of Commerce
www.thepartnership.org

Housing and Relocating Assistance
www.realtor.com

Local News
www.buffalonews.com

Erie County Schools
schools.publicschoolsreport.com/county/NY/Erie.html

Local Sports Teams
Baseball: Buffalo Bisons www.bisons.com
Lacrosse: Buffalo Bandits www.bandits.com
Football: Buffalo Bills www.buffalobills.com
Hockey: Buffalo Sabres www.sabres.nhl.com
Buffalo Tower and Airport Area Map

Buffalo Control Tower and TRACON are now co-located here. The tower is home to over 50 FAA controllers and staff.
Photos of the Airport

Below are photos of the runways, main airport terminal and a map of non-stop destinations of the Buffalo Niagara International Airport.

**Buffalo Niagara Terminal**

**Buffalo Niagara Terminal Departure Area**
Buffalo Tower Directory

The following list provides the most commonly used phone numbers within the Buffalo Tower facility:

- Front Desk (716) 633-0660
- Facility – Tracon [recorded] (716) 633-0664
- Facility - Tower [recorded] (716) 633-0665
- Facility Fax (716) 633-0675
- Tower Fax (716) 626-1769